Family Camp Cancellation Policy

- Cancellations must be in writing and can be submitted to ymcatwincities.custhelp.com or faxed to 612-223-6322.
- Cancellations received one month prior to the session start date will be refunded however,
 your deposit is non-refundable.
- Cancellations made less than one month prior to the session start date are non-refundable and non-transferable.
- If cancellation is due to a camper's illness or medical reasons, or other uncontrollable circumstance, your camp fees may be refunded minus the deposit when cancellation is accompanied by a doctor's statement/official statement.